

REIMBURSEMENT CLAIMS REQUIREMENTS - CHECK LIST

DESCRIPTION	PROVIDED	
COMPLETED REIMBURSEMENT FORM WITH:[Arabic and English only].		
PATIENT'S DETAIL (NAME, CARD NUMBER ETC)	YES	□NO
DIAGNOSIS/TREATMENT AND HISTORY	YES	□NO
DOCTOR'S SIGNATURE & STAMP	YES	□NO
CLINIC STAMP	YES	□NO
• PATIENT'S SIGNATURE	YES	□NO
ALL PAID INVOICES WITH ITEMIZED BREAKDOWN OF TREATMENT COSTS OF EACH SERVICE.	YES	□NO
PATHOLOGY RESULTS[Laboratory results]	YES	□NO
RADIOLOGY RESULTS[Ex Ultra sound, MRI]	YES	□NO
ORIGINAL PRESCRIPTION FOR MEDICINES WITH SIGN&STAMP OF THE TREATING PHYSICIAN	YES	□NO
DISCHARGE SUMMARY/OPERATIVE NOTES (IN CASE OF INPATIENT TREATMENT)	YES	□NO
MEDICAL REPORT	YES	□NO
IP claims notification email. [Attach the notification email copy with claims.]	YES	□NO
Submission ➤ Initial ➤ Resubmission[Attach the previous claim evaluation sheet/PO copy]	☐ YES ☐ YES	□ NO □ NO

For all IP out of network inside and outside UAE to be notified AMAN as below:

Emergency: Within 48 hours of admission.

Elective: Before the treatment.

Note:

All documents should be originals.

Claim submission TAT is 90 days outside UAE & 60days inside UAE from the start date of the treatment. The processing TAT is 21 working days from claim submission date. Resubmissions within 10 WD from the settlement receiving date.